

## MEDIA RELEASE

24 June 2009

### **CASE AND SVTA LAUNCH JOINT ACCREDITATION SCHEME**

The Consumers Association of Singapore (CASE) and Singapore Vehicle Traders Association (SVTA) are pleased to launch the joint CaseTrust-SVTA accreditation Scheme for Motoring Businesses. As of 24 June 2009, 39 motor vehicle dealers have passed the accreditation assessment. The companies can start advertising in July 2009 when the certificates will be issued. (Refer to annex 1 for the list of companies involved).

CaseTrust-SVTA accredited companies have passed stringent assessment and they would have clear fee policies, well-defined business practices and systems and well-trained personnel. This enhances consumer confidence and helps improve business opportunities.

In addition to the present CaseTrust requirements, there would also be the activation of an insurance bond capped at S\$50,000 to protect the customer's fees and deposits paid. In the event a consumer has an unresolved dispute with an accredited motoring business, the matter can be referred to Motor Industries Dispute Resolution Centre (MIDReC) where an adjudicator or panel of adjudicators will decide on the facts and merits of each case. Motorcar agencies would also be contractually bound to mediation and adjudication as decided by the MIDReC.

The 5 board of Governors for MIDReC include Mr Yeo Guat Kwang, CASE President, Mr Ang Mong Seng, MP for Hong Kah GRC, Mr Neo Nam Heng, SVTA President, Mr Loong Seng Oon, Executive Director of Singapore Mediation Centre and Mr Dennis Lim, a former Magistrate.

Yeo Guat Kwang  
CASE President

## **ANNEX 1**

### **List of Accredited Businesses**

|    |  |
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| 1  | Acfas Auto                             |
| 2  | Alfa Credit Pte Ltd                    |
| 3  | Apricar Pte Ltd                        |
| 4  | Autopoint Motoring                     |
| 5  | Autorich Pte Ltd                       |
| 6  | BKW Automobile Pte Ltd                 |
| 7  | Car Times Automobile Pte Ltd           |
| 8  | Cars & Stars Pte Ltd                   |
| 9  | Chai Giap Auto Trading Pte Ltd         |
| 10 | Chicago Associates                     |
| 11 | Convince Auto Pte Ltd                  |
| 12 | Good Year Automobile Pte Ltd           |
| 13 | Hoe Beng Auto Trading                  |
| 14 | Lake View Credit Pte Ltd               |
| 15 | Lay Auto Pte Ltd                       |
| 16 | M9 Automobile Pte Ltd                  |
| 17 | Mayfair Motoring                       |
| 18 | Motor-East Pte Ltd                     |
| 19 | Motor-Way Pte Ltd                      |
| 20 | Omnicians Automobile Pte Ltd           |
| 21 | Pang's Motor Trading                   |
| 22 | Prime Cars Credit Pte Ltd              |
| 23 | Prime Motor & Leasing Pte Ltd          |
| 24 | RTMT Motor Pte Ltd                     |
| 25 | Shuang Hup Credit Pte Ltd              |
| 26 | Starbright Auto Pte Ltd                |
| 27 | Swee Seng Motors Pte Ltd               |
| 28 | Tan Motor Car Enterprises              |
| 29 | Tan Wei Auto Trading                   |
| 30 | Tay Motor & Credit Pte Ltd             |
| 31 | Teck Wei Credit Pte Ltd                |
| 32 | Thiam Heng Motor                       |
| 33 | Think One Automobile & Trading Pte Ltd |
| 34 | Village Credit Pte Ltd                 |
| 35 | Vincar Pte Ltd                         |
| 36 | World of Wheels (S) Pte Ltd            |

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|----|-----------------------------|
| 37 | Yong Chuan Motor Trading    |
| 38 | Yong Lee Seng Motor Pte Ltd |
| 39 | Yuni-Ku Pte Ltd             |