

PRESS RELEASE
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PRICING STRUCTURE OF SCHOOL BUS SERVICES TO BE EXPLAINED

School bus operators in Singapore have always quoted and charged school bus fees on a 12-month basis. Last year, parents of school children affected by this fee structure questioned the rationale behind this collection basis, citing that some operators are already collecting on a 10-month basis.

In response to CASE query, the Singapore School Transport Association (SSTA) will hold a press conference at 10.00 am at the office of the Consumers Association of Singapore (CASE), located at #05-01, Ulu Pandan Community Building, 170 Ghim Moh Road, Singapore 279621. At this conference, SSTA will outline how the pricing of school bus services works, as well as challenges facing the industry.

CASE takes the view that regardless of whichever system of collection is put in place by the SSTA, it should be transparent and should be extensively communicated to all parents of school-going children employing the services of any of the SSTA's members .

CASE also notes that SSTA will put in place measures to assist families undergoing financial hardship in order to make school transport services accessible to them.

Yeo Guat Kwang
President
CASE